

Release Notes

Release 2023-4.1 July 2024

CCH Axcess™ Practice

Welcome to CCH Axcess[™] Practice 2023-4.1

This bulletin provides valuable information about the 2023-4.1 release of CCH Axcess[™] Practice. Please review this bulletin carefully. If you have any questions, additional information is available on CCH <u>Support Online</u>.

New Feature

Aha Ideas 🌻

New features added to CCH Axcess[™] Practice requested via the Aha! Customer Feedback portal are indicated with the ^Q icon.

Staff Time Allowance

The Staff Time Allowance pane gives your firm's staff more power, flexibility, and visibility in managing their time and resources. With Staff Time Allowance, your staff can directly track their own budget to actual details for work classes such as Vacation or Sick Time right from the Home Dashboard. Time is tracked for one year prior to the fiscal year end (fiscal or calendar year) as set in Firm Settings. For example, if your firm's year end is set to 08/31/2024, time will be tracked from 09/01/2023 - 08/31/2024 for services associated with the selected classes netted against the allowance as set for the same class for the staff in Staff Manager.

Visualize the data your way either as a pie chart or as a detailed table view showing each transaction. Personalization selections made by the staff to their Staff Time Allowance pane will be saved and applied any time their Home Dashboard is opened. See this Knowledge Base <u>article</u> for a video demonstration.

Fixed in this Release

Staff Time Allowance

Security to add and use the Staff Time Allowance pane has been corrected. Staff will only need access to the most basic Time Capture security to add the Staff Time Allowance pane or to add the classes to be tracked. To enable Staff Time Allowance for your staff, the only security needed is for the "Time transactions for self" security option under Practice-Time Capture-Edit to be set to "Grant."

Notifications

Scheduled time as well as scheduled billing fee agreement notifications that were failing to send are now generated as scheduled.

Reports — WIP Activity Net of Retainers

Prior to this release, progress bills in the unposted status were being included in the beginning balance when dated prior to the range of the report. This has been changed as this report should not consider unposted records.

Feedback Forum

CCH Axcess[™] Feedback Forum — Aha!

Have an idea to improve the CCH Axcess Practice product? Click on the light bulb ♀ in the top right of CCH Axcess™ Practice Billing or CCH Axcess™ Practice Accounts Receivable. Additionally, you can click the "Feedback Forum" link in the CCH Axcess Dashboard navigation bar to get access to our idea feedback forum!

CCH Axcess Support

Visit <u>Support Online</u> for access to the helpful items such as the Knowledge Base or system requirements.